

Dear residents,

From time to time you may observe slightly discolored water coming out of your taps. This is most likely due to manganese that is found naturally in the source water. Manganese is an essential nutrient for all animals and plants. Most jurisdictions, including the province of Ontario classify manganese with an aesthetic-based water quality parameter limit of 0.05mg/L.

If discoloration occurs, please run your taps until clear. This may take several minutes. As you may know, the town of Matachewan is currently upgrading the water treatment plant facility to include an iron and manganese removal filtration system. The tentative date for completion of this project is December 2019. In addition to the upgrades, the distribution system is part of a regular flushing program that helps remove sediment from the piping system.

Please note that all required sampling tests are being performed and that the water is safe to drink. In the event that sampling tests come back with an issue, all residents will be notified of the situation. If anyone has prolonged issues with discoloration they may wish to contact the municipal office for further investigation.